

Lean Portland

2017 Benefit Report

Summary

2017

- 7 consultants
- 5 clients
- 30+ people impacted
- 700 hours donated
- -127 dollars in profit

7 Consultants & 5 Clients

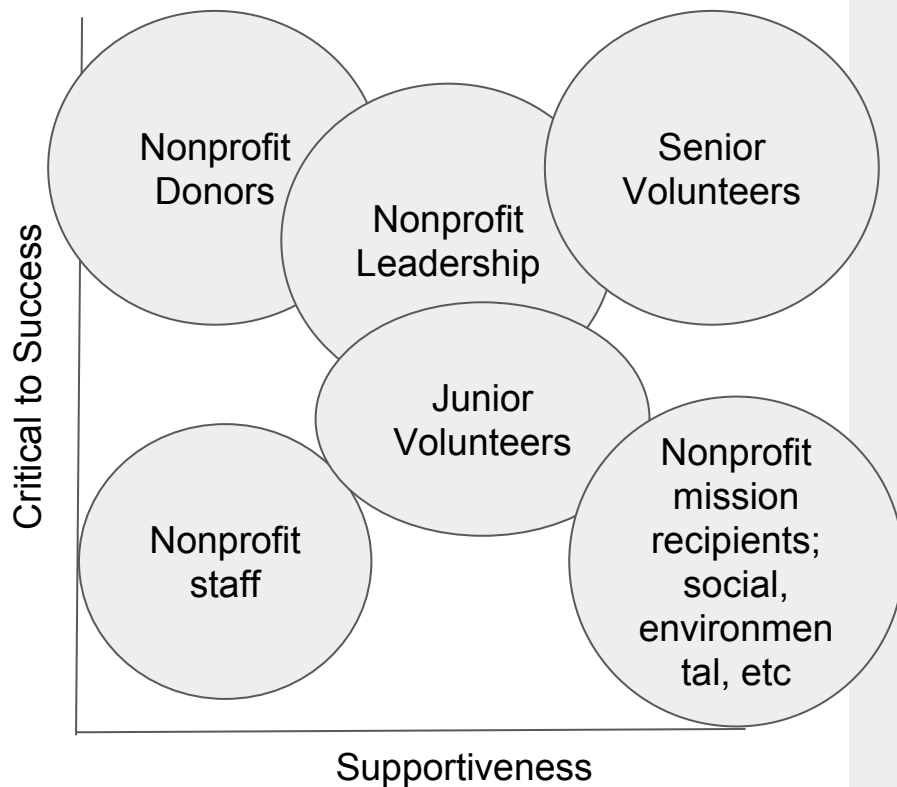
Bi weekly f2f sessions occurred regularly in 2017. Our sessions regularly start with reviews of client work followed by general business. The focus ebbs and flows with present needs of clients or new business.

30+ People Impacted & 700 hours donated

There were approximately 30 direct employees engaged on various projects that we were supporting at the 5 clients we worked with in 2017. Many more people attended presentations sharing these successes (BMRA, GoGreen).

-127 dollars in profit

We have yet to develop a sustainable revenue stream and incur minor infrastructure costs.



Our Key Stakeholders and their relative supportiveness of Lean Portland is shown.

The most supportive and critical to success are the Senior Volunteers. These people consist of the majority of the 7 who volunteered.

[Checklist of ISO 26000 Subjects and Issues](#)

The adopted framework for analyzing our progress towards our mission will be ISO 26000.

This list has been reviewed by the senior volunteers and presented by the benefit governor through various portions of the business meetings from December 2017 through March 2018.

Only issues of subjects deemed relevant are included.

Organizational Governance

Most relevant issues:

- Decision making processes and structures

Year's Work

Through collaboration and consensus we have used the business model canvas to refine our purpose and customers so as to have focus.

The organization, in its current form, was realized in 2017.

Goals & Aspirations

Future work includes formalizing authority of individual members.

Publish meeting minutes online.

Periodically review and evaluate our governance processes.

Continue to demonstrate leadership commitment and accountability.

Clarify cultural assumptions related to primary stakeholders.

Human Rights

Most relevant issues:

- Discrimination and vulnerable groups
- Economic, social and cultural rights
- Fundamental principles and rights at work

Year's Work

Individual members participated in classes teaching inclusion.

Educational sessions provided about Lean culture which promotes equal opportunity.

Goals & Aspirations

Lean is basically a humanitarian cause. Work for the future includes doing what we are doing and find effective and efficient ways to scale out impact.

Our impact will be in the number of clients we engage.

Labor Practices

Most relevant issues:

- Employment
- Human development and training

Year's Work

The absence of a formal agreement with clients and volunteers was identified as a high priority gap to close. Subjects begun include intellectual property rights and liability waiver.

Began redefining engagement model to better address capability building of junior consultants.

Goals & Aspirations

Provide ongoing, long term and stable opportunity for volunteer consultants to earn income from engagements that is at a fair market rate and experience career advancement through skills development and relationship building.

Lean Portland becomes the goto location in the region for broadening the advancement of Lean cultural transformation.

Environment

Most relevant issues:

- Sustainable resource use

Year's Work

2 of our primary clients in 2017 had missions related to reducing environmental impact.

Goals & Aspirations

Continue supporting organizations with missions that prevent pollution, provide sustainable resource usage, protect the environment, promote biodiversity and restoration of natural habitats. For example, Friends of Trees.

Fair Operating Practices

Most relevant issues:

- Anti-corruption
- Fair competition

Year's Work

Agreement among Lean Portland members to basically open source our intellectual property.

Goals & Aspirations

Transparent financial management and high ethical reputation.

Explicit agreement for various types of Lean Portland membership describing rights and responsibilities.

Consumer Issues

Most relevant issues:

- Access to essential services

Year's Work

Designing our business based largely on providing Lean services to those that otherwise would not have these services available.

Goals & Aspirations

Provide services and event attendance fees on a sliding scale.

Formalize membership levels including senior volunteer, junior volunteer, non profit and donor member. Names subject to change.

Community involvement and development

Most relevant issues:

- Community involvement
- Education and culture
- Wealth and income creation

Year's Work

Much of our work has been customized to the needs of the client.

Lean Portland was a senior project adopted by both a business class at Portland State and design class at Pacific NW College of Art.

Goals & Aspirations

As we scale our services to reach more people, be aware of losing community concerns in determining priorities. Particularly be aware of vulnerable, discriminated, marginalized, unrepresented and under-represented groups.

Continue to provide Lean education.

Enhance local supplier relationships.

Develop training program for junior consultants.

Other

Most relevant issues:

- Annual social/educational Event
- Ongoing workshops/training

Year's Work

We hosted a live free interview with Norman Bodek bringing out nearly 80 people.

We offered more than 2 dozen free short intro to Lean sessions.

Goals & Aspirations

We would like to host another event in the fall of 2018 as our last one was a lot of fun and a great success.

Of all value adding practices that we engage in we appear to be increasing focus to ongoing training and workshops as a vehicle for transformation and community engagement to reach our vision.